

WPQC Program Information

Please Note: WI Forward Health implemented the MTM benefit in conjunction with WPQC. The MTM benefit consists of the following types of services:

- **Intervention-based services (Level I).** These are focused interventions between a pharmacist and a member and are based on the identification and resolution of drug therapy problems. These are not separately billable services under WI Medicaid and Badger Care Plus as of April 1, 2017.
- **CMR/A services (Level II).** These are private consultations between a pharmacist and a member to review the member's drug regimen. The member must be approved by WI ForwardHealth as a patient who is at [high risk](#) of experiencing medical complications due to his or her drug regimen to receive the CMR/A. The pharmacy requests approval to perform the CMR/A by calling the Drug Authorization And Policy override (DAPO) Center. In addition to Medicaid enrollment, WPQC pharmacist certification is required to perform and receive reimbursement for CMR/A services. Students are encouraged to ask the WPQC Pharmacy Champion at the clerkship site for directions on how to access the ForwardHealth Push List, which provides a list of high risk Medicaid members. If assistance is needed, please contact the Pharmacy Society of Wisconsin (PSW).

WPQC Intervention-based (Level I) and Comprehensive Medication Review and Assessment (CMR/A) (Level II) Services Overview

1. Register to gain access to the Wisconsin Pharmacy Quality Collaborative (WPQC) Web Portal (instructions provided in an email two weeks before start of block). If you are already a Pharmacy Society of Wisconsin (PSW) member, [click here](#) to sign in and gain access to the WPQC materials. If you are not a PSW member, [click here](#) to set up an account and enroll in WPQC only, free of charge. Complete the *WPQC Student Training* Course accessible from your PSW User Account (under Account Actions). When you register for WPQC, an instructional email guiding you through the steps to become certified will be sent to you.
2. Complete the WPQC Home study Assessment (score $\geq 70\%$ required to pass), and complete the course evaluation to receive your WPQC certificate. Upload the PDF of your certificate to the course web page.
3. Use the [WPQC Pharmacist Homestudy Manual](#) to access the materials listed below. The [Pharmacist Homestudy Manual](#) is also available within Lecture Panda where you will access the recorded homestudy modules.

Comprehensive Medication Review and Assessment (CMR/A) Services (Level II) Process

A CMR/A is a 45 minute to 1-hour sit down face-to-face “medication check-up” appointment with eligible patients.

1. Print Checklist for Comprehensive Medication Review and Assessment (Module 3: #15)
2. With your preceptor, identify patients (Module 3: #5) who are eligible for a CMR/A.
3. Contact patient to schedule appointment to complete a CMR/A. You may wish to utilize the starter phrases and invitation strategies documents to guide your conversation. (Module 3: #7)
4. If possible, you may wish to give the patient the What to Bring Document (Module 3: #13) and Health History (Module 3: #12) forms.
5. Review the patient’s profile, requesting pertinent lab data (scroll to bottom of webpage) from the physician or obtaining from electronic health record (if possible), when needed.
6. Complete the CMR/A using a customized outline from the Checklist for Comprehensive Medication Review and Assessment. (Module 3: #15) Use the Level II (Module 3: #16) Documentation Form to document the Level II services and related interventions that were identified.
7. Document the encounter. This may be done in the format of a SOAP note as per site requirements.
8. Contact the patient’s health care provider with any recommendations. You may wish to use the CMR/A Cover Sheet (Module 3: #18a) as a tool.
9. Complete a Medication Action Plan (MAP) (Module 3: 20) and provide to the patient.
10. Complete a Personal Medication List (PML) and provide to patient. (Module 3: #19)
11. Bill for the intervention (when possible).
12. Keep documentation on file at the pharmacy.
13. The clinical instructor will initial the online grading record verifying the student completed the assignment.

Billing Resources

Wisconsin ForwardHealth

Several resources exist for billing Wisconsin ForwardHealth. The full resource page of the Wisconsin ForwardHealth MTM Billing is found [here](#).

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